# Script 1: Service Charges Zero

### Script Description

* The tester will book a room, check in, record a service charge of any amount above zero to the room, and then check out.

### Testing Requirements

This test script covers the following specific testing requirements:

* Service charges should be recorded and added to the total

### Setup

* A room must be booked
* The guest must have checked in
* There must be a service charge recorded to the room
* The guest must begin to check out

### Teardown

* Record all observations
* Terminate the program

### Script Steps

| **Step #** | **Test Action** | **Expected Results** | **Pass/ Fail** |
| --- | --- | --- | --- |
| 1 | The hotel main file is run | Hotel Management System begins as expected | Pass |
| 2 | User selects ‘B’ to book a room | Room booking process begins | Pass |
| 3 | User books a room | Room is successfully booked and recorded | Pass |
| 4 | Hotel Management screen displays again | Hotel Management System resumes as expected | Pass |
| 5 | User checks in by selecting ‘C’ | Check in process begins | Pass |
| 6 | Guest checks in | Guest check in is confirmed in the system | Pass |
| 7 | Hotel Management screen displays again | Hotel Management System resumes as expected | Pass |
| 8 | User selects ‘R’ to record a service | Service recording system displays | Pass |
| 9 | User records a service to the room (< $0.00) | A service is recorded to the room | Pass |
| 10 | Hotel Management screen displays again | Hotel Management System resumes as expected | Pass |
| 11 | User selects ‘D’ to check out | Check out process begins | Pass |
| 12 | All charges are displayed | Room service charges are displayed correctly | Fail |

### Test Execution

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Date/Time | Tester | Test ID | Test Phase | Status |
| 2/12/06 11:35 am | Joseph Jones | Samsmith1 | System Cycle 1 | Failed |
| 2/16/06 3:45 pm | Joseph Jones | Samsmith1 | System Cycle 2 | Passed |